

Vance County Water District

Frequently Asked Questions

- Q1. ***What are the benefits of a water system to me?***
A water system provides a safe and reliable source of quality drinking water; an adequate water supply even during droughts; an adequate source of water during power outages; water to be used in fire protection, which has potential to help lower fire insurance rates; and eliminates up-front costs of wells and pumps.
- Q2. ***How much will the tap cost?***
The Tap Fee will be \$125 in advance as compared to about \$2,000 after construction.
- Q3. ***How much will it cost to run the line to my house?***
- 3/4" Service Line - approximately \$1.00 per foot (by contractor)
- 1" Service Line - approximately \$1.25 per foot (by contractor)
- 2" Service Line - approximately \$2.25 per foot (by contractor)
- The homeowner can possibly run these lines at a lower cost
- Q4. ***Are there any other fees?***
A Plumbing Inspection Fee of \$50
- Q5. ***Will the County run the line to my house?***
- No. The County's responsibility stops at the NCDOT right of way line. (Typically 30 feet from the centerline of the road).
- There is a USDA Program that the resident may apply for to gain financial assistance if certain criteria are met to help finance these costs.
- Q6. ***Can I just buy a tap for future use and not use water now? And how much will that cost each month?***
- Yes. There are two available options:
1. A tap fee of \$125 and an approximate \$25 per month; or
2. A tap fee of \$800 (3/4" tap) or \$1,200 (1" tap) and no monthly fee.
- Q7. ***How much will my water bill be?***
Approximately \$35 - \$45 per month depending upon the level of customer sign-ups and if grants are involved in the project.
- Q8. ***Do I have to connect?***
No, it is voluntary.
- Q9. ***What if I live off of the main road a considerable distance, can I still get a tap? And what size line will I need to my house?***
- Yes, you may still get a tap.
- Depending upon the distance of the house to the water main and anticipated volume of usage, tap sizes may vary, and line sizes from the tap to the house will range from 3/4" to 2". These can be evaluated on a case-by-case basis. 90% of the taps will be 3/4" taps for residential uses.

- Q10. ***How did you determine where the County was going to extend the water mains?***
Based on the density of the houses along roads and proximity to existing mains.
- Q11. ***Are you going to extend a water main down my road? If not, then why not?***
Extensions of mains will be evaluated on a road by road basis and it depends on the participation rate and the density of the participants (80% participation and 12 houses per mile).
- Q12. ***What side of the road will the line go down? If on my side of the road, will you repair my yard, driveway, etc.?***
It is unknown what side of the road mains will be extended, but the contractor will be required to restore the yards and road shoulder to a condition that meets or exceeds the condition in which it was found.
- Q13. ***Will there be fire hydrants on my road? And will that help my insurance?***
- There will be fire hydrants on mains that are 6" diameter and larger which will be spaced at approximate 2,000 ft intervals as appropriate.
- Hydrants can help lower homeowners insurance rates, but reductions in insurance rates also depend upon other variables such as the ISO rating of the fire district, proximity to fire departments, etc.
- Q14. ***How much pressure will I have?***
Pressures will have varying ranges from 40 - 100 psi depending on the location of the residence.
- Q15. ***Will I have water when the power goes out?***
Yes, at least for a period of time. There will be one day of water storage in elevated water tanks. Pumping stations will be equipped with generators.
- Q16. ***Will the County run a line down a private road/subdivision?***
Yes, if the private road is constructed to certain standards and sufficient access is granted to Vance County by properly recorded easements.
- Q17. ***When will water be available to me?***
Once funding is available, it will take about 10 to 12 months for design work, permitting, bidding, and bid awards to occur. At that time, construction can begin.
- Q18. ***Can I still use my well?***
- Yes, but it must be physically disconnected from the County's system and must be inspected to ensure the disconnect.
- Wells may be used for watering landscaping, livestock, washing cars, filling pools, etc.